

CONFIRMATION

To: Mrs. Lauren Elizabeth Goodrich
Fax No.:
Tel No.:
No. of Pages (including this page): 2

From: Maria Khamraeva
Hotel: Hotel Baltschug Kempinski Moscow
Reservation Tel N +7 495 2872000
Fax No.: +7 495 2872003
Date: 10-NOV-09

Dear Mrs. Goodrich,

We would like to thank you for giving us the opportunity to host your guests at the Hotel Baltschug Kempinski Moscow.

Guest Name(s): Mrs. Goodrich **Reservation Number:** **5413908**

Arrival Date: 21st November 2009
Departure Date: 28th November 2009
Number & Type of Room 1 Superior King Room
Number of Adult/Child: 1 / 0
Daily Rate: 400.00 USD plus 18% VAT p/room p/night

Please note that your room reservation is held on a guaranteed basis for the day of arrival. You can cancel or modify your reservation without any penalty till 2p.m. (Moscow time) 1 day prior to arrival day.

In case of non-arrival or late cancellation after 2p.m. 1 day prior to arrival, the Hotel reserves the right to charge the penalty equal to the cost of first night stay.

Our facilities and services were designed with the sole purpose of fulfilling every whim and catering to every need of our guests who are entitled to the following complimentary services during their stay at the Hotel Baltschug Kempinski Moscow:

- daily personal copy of the Moscow Times or Vedomosti in room
- private safe in room
- health club including swimming pool, whirlpool, sauna and exercise room
- mineral water replenished daily
- shoeshine service over night
- complimentary turn-down service
- sound dock for your own Ipod
- complimentary Sunday City / Kremlin Tour with an English speaking guide (restrictions apply)

We respectfully remind you that we guarantee access to your room by 2 p.m. and check-out time is 12 noon. In case the Hotel runs high occupancy, the check-in time starts from 3 p.m.

Early arrival and late departure are possible upon request and availability. Access to rooms prior to 9 a.m. will result in one night accommodation charge; after 9 a.m. half room rate will apply. In order to guarantee the early check-in, please advise the approximate arrival time.

Late departure can be arranged by the Hotel and the additional surcharge will apply depending on the availability of rooms at the time of check-out.

Russian visa

The hotel can assist you in obtaining the Russian tourist visa.

In order to do so, please complete the visa support payment agreement and send us back by fax +7 495 287 2003 or via e-mail reservations.baltschug@kempinski.com.

Transportation services

For your convenience, we can prearrange airport transportation service with the latest model BMW series and

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an English speaking chauffeur.

For pick-up rates, restaurant reservations, obtaining theatre tickets or any other aspect of your visit to Moscow, please do not hesitate to contact our Concierge service at tel. +7 495 287 2000, fax +7 495 287 2002 or via e-mail baltschug.concierge@kempinski.com.

Restaurant Baltschug

Enjoy exquisite European and Russian menu at the restaurant Baltschug with spectacular views of the Kremlin and St.Basil's cathedral. The restaurant is open for sumptuous breakfast, business lunch and romantic dinner daily.

For more information please visit our website www.kempinski-moscow.com or call at +7 (495) 287 2000.

Treat yourself to ultimate indulgence

Welcome to the Beauty Center Baltschug

We would like to invite you to the oasis of the serene relaxation and pleasure, which is the renovated Beauty Center Baltschug.

European standards of the city SPA-resort and individual care for every client.

Call us today to schedule your next appointment during your stay at the hotel at +7 (495) 518 9745.

Please visit our website www.kempinski-moscow.com for more information and images.

We are looking forward to the pleasure of welcoming your guest to the Hotel Baltschug Kempinski Moscow and assure you in advance of our best care and attention.

With warm regards,
Hotel Baltschug Kempinski Moscow
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Maria Khamraeva
Reservations Department